



SMART SAVINGS CARD 회원가입신청서



1. Please check one box.

해당되는 곳에 체크해 주십시오.

New Card

신규고객가입

Replacement

카드교체

Change Information

정보변경

2. Provide card number for replacement or change information.

카드 교체시, 카드 번호에 대한 정보를 기입해 주십시오.

CURRENT CARD#

3. Complete the entire application, please print.

회원님의 신상 정보를 빠짐없이 기입하여 주십시오.

LAST NAME

FIRST NAME

MIDDLE

ADDRESS

APT #

CITY

STATE

ZIP CODE

PHONE#

E-MAIL

BIRTHDAY

(MM/DD/YYYY)

NUMBER OF FAMILY

ETHNICITY *We are looking to expand our product line! Please identify yourself as much as possible

Asian Korean Chinese Japanese Indian Filipino Vietnamese Others _____

White Black or African American Hispanic or Latino

Native Hawaiian or Pacific Islander American Indian or Alaska Native

UPC CODE

SECURITY & PRIVACY

We will not disclose your personal information to anyone without your permission. Purchases with your H Mart Smart Savings Card will be automatically recorded. Through use of this information, H Mart will be able to better understand our customer's needs. This will help us better provide the kinds of products and services you want, as well as create offers targeted to specific customer's needs. Your phone number will be only used for record and to identify you in the case that you forget your H Mart Smart Savings Card. Your E-Mail address will only be used to provide you with helpful information and discount coupons. By identifying your ethnic background, we will be able to expand our product lines to better serve you in the future. We take pride in carrying a wide variety of products to fit any customer's needs. The H Mart Smart Savings Card was created to give back to our loyal customers for their continuous patronage to H Mart. We hope that you enjoy the benefits of becoming a Smart Savings Card holder. We are always looking forward to better serving you and to provide you with better products and services. Please feel free to contact us with any comments (smart@hmart.com) or visit your local H Mart for more information. Start shopping today and let the points start adding up! (\$1 = 1 point - tax excluded total purchase)

CUSTOMER SIGNATURE

By signing this application, I have read and agreed to all the terms and conditions written below.

DATE

FOR CUSTOMER -----



SMART SAVINGS CARD TERMS & CONDITIONS

H MART SMART SAVINGS CARD REGISTRATION & OPERATION

1. Anyone residing in the U.S. over the age of 18 is eligible to apply, only one card per household. 2. In order to receive all the benefits of the Smart Savings Card, accurate information needs to be submitted. However, there are no disadvantages for submitting inaccurate information to the company. 3. Registration is absolutely free with no annual fees. 4. This card can be used to receive special benefits, but it does not carry any cash value. 5. This card applies to all Smart Savings Card program participating H Mart locations. 6. Points accumulated on the Smart Savings Card are only redeemable for H Mart conversions. 7. Points cannot be transferred, and only the card owner may be eligible to use the card. H Mart will reissue the card only when it is lost. 8. When the Smart Savings Card is not used more than 3 years, the account will be automatically withdrawn or deleted and any remaining points will expire. 9. Customer information will be kept on record for 1 year after withdrawal.

POINT ACCUMULATION

1. Points added to the Card will reflect the amount of purchase excluding tax. For every \$1.00 spent at H Mart, 1 point will be added to the Smart Savings Card. 2. The customer must present their Smart Savings Card at the time of purchase in order to have their points added to the card. If the Smart Savings Card is not present at the time of purchase, points can still be accumulated by bringing the card and receipt to the customer service center where you made your purchase, within 30 days of your purchase. 3. Purchases from Online, Wholesale or any of the Tenant Shops within H Mart are excluded from point accumulation. 4. Purchases receipt of H Mart Gift Certificate are excluded. 5. Point adjustments for returns or exchanges will be made automatically. 6. Points will be added to the Smart Savings Card account within 1 or 2 business days. 7. Points will be added regardless of payment type (Cash, Credit, Debit, & Gift Certificate)

POINT USE & BENEFITS

1. Point redemption will be available every 1,000 points. Points can be checked at H Mart website, mobile app or the Customer Service Center in any H Mart participating in the Smart Savings Card program. 2. After accumulating 1,000 points, the customer will be able to redeem their points at the store for a \$10 Smart Card reward certificate. 3. The voucher can be exchanged for a \$10 reward certificate at the Customer Service Center with a valid photo ID. 4. H Mart Smart Savings Card members can enjoy special sale events and coupons that are offered exclusively to the card holders. 5. In order to receive all of the benefits, Smart Savings Card holders need to update any changes to their personal information (i.e. address, phone number, e-mail address). Changes can be made at the participating Customer Service Center at any local H Mart stores.

REPLACEMENT/RENEWAL CARD

1. Lost or stolen Smart Savings card can be renewed. 2. In order to renew your Smart Savings card, Smart Savings card holders must visit their local H Mart customer service center with a valid photo ID. 3. Broken or damaged Smart Savings card must be returned before using the renewed card. 4. In order to renew your Smart Savings card, Smart Savings card holders must know their previous Smart Savings card 6. H Mart is not responsible for any causes which results from the used Smart Savings card after being renewal. The used balance has no legal effect. 7. Please discard any used Smart Savings cards if you find any lost or stolen Smart Savings card after being renewal.

WITHDRAWAL

1. In order to withdraw from the Smart Savings Card program and benefits, an official withdrawal form needs to be submitted to the Customer Service Center. 2. Smart Savings Card withdrawals will be effective immediately upon the submission. 3. After withdrawal, remaining points will expire automatically and customers are excluded from Smart Savings Card benefits.

MISCELLANEOUS

1. Please inform any participating local H Mart Customer Service Centers or headquarters customer service (877) 427-7386 or smart@hmart.com of stolen or missing Smart Savings Cards. H Mart is not responsible for any unreported card usage. 2. Smart Savings Cards are void in states where such programs are prohibited by law or any license or permit is required.

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